



The global coronavirus outbreak is slowing global commerce, and we are still assessing the full business impact to Phoenixics. We continue to monitor the situation and are taking appropriate steps to safeguard our employees.

Securing our supply chain is a priority for us. We are regularly communicating with suppliers and transportation partners and will source alternative products as needed and available. We are prepared to activate Phoenixics' business continuity plans if needed.

As of February 4, 2020, we have not recorded any specific disruptions of our upstream supply chain (incoming goods from suppliers). Shipments to our customers are still flowing. However, the situation is fluid and if we are informed of any delays, we will pass that information along to our customers as soon as possible.

Please ask your Phoenixics Sales Representative for information specific to your account.